

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:1214

ANSWERED ON:30.11.2005

IMPROVING STATE OF AFFAIRS IN GOVERNMENT HOSPITALS

Pathak Shri Brajesh

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether Delhi High Court in September, 2005 has issued any order/direction to the medical superintendents of all the hospitals in Delhi including ATMS and Safdarjung and the Union Health Secretary to improve the state of affairs in the Government hospitals;
- (b) if so, the details thereof ;and
- (c) whether the Medical Superintendent especially that of Safdarjung Hospital have taken steps to implement the order/ direction of the High Court;
- (d) if so, the details thereof ;and
- (e) if not, the action being taken especially against the Medical Superintendent Safdarjung Hospital for non-compliance of the said order/direction of the court.

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH & FAMILY WELFARE (SMT. PANABAKA LAKSHMI)

(a)&(b) Yes Sir. The Hon'ble Delhi High Court vide its order dated 22.9.2005 directed as under :-

- (i) To constitute a Committee of experts including representatives from GNCT of Delhi, Delhi Medical Association to survey the prevailing conditions in the Government Hospitals, indicate the reasons for sorry state of affairs and to suggest remedial measures and their mode of implementation in a time bound manner.
- (ii) To constitute Redressal committees at the state and central level to receive grievances from the patients/public, examine them and suggest as redressal of these to the concerned functionaries/hospital/institutes who will take necessary steps for redressal of the same,
- (iii) All government hospitals under state and central govt. control including the Director, AIMS to constitute Grievances Cell in their respective hospitals/ institutions for receiving complaints/grievances,
- (iv) To publicize the constitution of Redressal Committees so set up and its location and the procedure/mechanism to receive the complaints and the grievances.
- (v) The Director, AHMS to set up a similar committee and publicize its constitution, timings and location,
- (vi) All Medical Superintendents of Govt. Hospitals and Director, AHMS to stop public entry to the hospital wards forthwith, except for one attendant per patient,
- (vii) To take steps to improve the sanitary conditions and change their dirty linen in the ICUs, Wards whenever required and to take immediate steps to stop entry of patients' attendants in the ICUs of these hospitals.

(c)&(d) Yes Sir. The Medical Superintendents of various hospitals including Safdarjung Hospital have complied with the orders of Delhi High Court. In particular, Medical Superintendent, Safdarjung Hospital has taken the following steps :-

- (i) A Public Grievance cell is already operational in the Safdarjung Hospital,
- (ii) Steps have been taken to ensure that entry of the attendants is restricted by issuing Attendant Pass at the time of admission of patient itself.
- (iii) Sanitary conditions have been improved by deployment of Sulabh International workers along with regular safai karamcharies.
- (iv) Upkeep of the linens in the wards/ICUs & other areas is being done on a regular basis.
- (e) Not applicable.

